



TWINPALMS  
HOTELS & RESORTS



MEMBERSHIP PRIVILEGES



## THE PLATINUM CARD

*(for Phuket residents only)*

### MEMBERSHIP FEE

THB 35,000 per year.

For an additional THB 25,000 per year you can access Palm Fitness and Palm Spa.

### BENEFITS

The Twinpalms Hotels & Resorts Platinum Card offers you the following accommodation, leisure, spa and dining benefits:

#### Accommodation

While staying at Twinpalms Surin Phuket Resort, enjoy a 50% discount on published rates, subject to availability. Kindly provide your membership number and present your valid card during reservation and check-in, respectively. This reduced rate applies solely to the member's room, (excluding 20 December to 10 January).

#### Palm Spa

The following reductions are provided to you while enjoying our Palm Spa facilities:

- 30% discount on any Palm Spa Signature Treatment.

#### Dining

When dining at Twinpalms Surin Phuket Resort restaurants, including Oriental Spoon and the Pool Bar, your membership card entitles you to a discount proportional to the number of persons dining. Kindly present a valid membership card when settling the bill to enjoy the dining discount. A diner is defined as individuals seated together at a table and/or dining together. Only one membership card may be used per table.

A discount of 15% is applicable on all beverages. The dining discount is outlined below:

- 1 diner - 15% discount
- 2 diners - 50% discount
- 3 diners - 33% discount
- 4 diners - 25% discount
- 5 diners - 20% discount
- 6 or more diners - 15% discount

**Note:** The above discounts are applicable only at Oriental Spoon and the Pool Bar

For our other venues, please enjoy 15% discount on food and drinks when dining at Wagyu Steakhouse, Kalido, Catch Beach Club, The Lazy Coconut and Shimmer.

### VOUCHERS

As a Twinpalms Hotels & Resorts Platinum Card Holder, you will receive vouchers with a value of over THB 40,000 as follows:

#### Accommodation

- 3 overnight vouchers for a Palm Deluxe Room at Twinpalms Surin Phuket Resort with buffet breakfast for 2 and full use of the hotel facilities (excluding 20 December to 10 January). Each voucher allows 2 nights between May and October.

#### Palm Spa

- Spoil yourself and your partner at Palm Spa with treatments worth THB 10,000

#### Restaurants

- Celebrate your membership with friends with a bottle of Champagne
- Sunday Brunch at Oriental Spoon for 4 diners
- Enjoy a Seafood Platter for up to 6 guests and a bottle of Chablis Premier Cru at Oriental Spoon



## THE PALM FITNESS CARD

*(for Phuket residents only)*

### MEMBERSHIP FEE

THB 35,000 per year.

### MEMBERSHIP BENEFITS *(available only for "Yearly Membership")*

- Private locker
- 50% discount for accommodation at Twinpalms Surin Phuket Resort and Twinpalms MontAzure Phuket Resort (excluding 20 December to 10 January)
- 50% discount for fitness activities
- 30% discount for spa treatments at Palm Spa, Twinpalms Surin Phuket Resort
- 15% discount for food & beverages

### TERMS & CONDITIONS

- The membership card is transferable but is valid only for 1 person at a time
- Partners and/or friends are welcome at an extra charge (see listed fees above)
- Food & beverage discounts are valid for 1 table only
- Membership card must be presented prior to facilities usage or requesting the bill
- A THB 1,000 replacement fee will be charged for a lost/stolen card
- The terms & conditions are subject to change without prior notice



## TERMS & CONDITIONS

The use of your card constitutes acceptance of the terms and conditions listed below. This card is the property of Twinpalms Hotels & Resorts to whom it must be returned upon request or if found.

### ACCOMMODATION

- Members are entitled to a special room rates. Reservations are essential and subject to availability
- Kindly provide your membership number and present your valid card during reservation and check-in, respectively.

### DINERS

- Diners aged 12 and above are considered adults. 50% discount applies to children aged 5 to 11, and under 5 are complimentary

### CARD VALIDITY

- Membership Privileges are only extended upon presentation of a valid Twinpalms Hotels & Resorts Privilege Card
- This card is valid until the expiry date
- Your card is not limited to personal use and can be transferable

### CARD USAGE

- The card benefits are valid in Twinpalms Surin Phuket Resort, Twinpalms MontAzure Phuket Resort and Palm Spa
- The card may be used in conjunction with other discounts or vouchers

### LOST CARD & VOUCHERS

- Loss of your membership card and voucher must be reported immediately
- A THB 1,000 replacement fee will be charged for a lost/stolen card and THB 500 for a lost/stolen voucher

### CANCELLATION

- Cancellation will be honoured, if the card has not been utilized, within 5 days from the receipt of the membership card
- The complete package must be returned and a cancellation fee of THB 1,000 will be levied

### PERMISSION

- As a Privilege Member, consent is given to Twinpalms Hotels & Resorts to update and retain member information on a confidential database
- As a Privileges Guest, agreement is given for Twinpalms Hotels & Resorts to send you information regarding your membership and special announcements

### PROGRAM CHANGES

- Twinpalms Hotels & Resorts reserves the right to change, modify and/or amend the membership terms and conditions without prior notice

### LIMITATIONS OF LIABILITIES

- Twinpalms Hotels & Resorts will not be responsible for any loss or misuse of member's card

**To certify as a Phuket Resident, we require one of following documents for reference of approval:**

- Copy of house registration in Phuket (1st page and the applicant page)
- Copy of ID card with the address in Phuket
- Copy of house buying contract
- Copy of house rental with minimum 6 months contract available based on the month of application in Phuket